

Improved fleet performance, enhanced customer service and greater productivity are benefits our customers say they've received from having immediate access to Ryder-certified maintenance professionals and our exceptional equipment based right at their locations.

How Ryder On-Site Maintenance Works

We set up shop at your location. To create your in-house maintenance team, we work with you to analyze your operations, identify your needs, and implement agreed-upon actions. Together, we create an employee staffing and training program and equipment provision plan tailored to your needs.

The Ryder Advantage:

Experience a top-quality shop at your location with these advantages:

- Maintenance performed by certified technicians who are trained to work on the most advanced trucks
- Unparalleled diagnostic and repair equipment
- A transparent reporting system that keeps you up to date and in control, helping you monitor costs and repairs
- Predictable monthly maintenance expenses
- "Thanks to Ryder's on-site shop solution, we've been able to maintain a high level of efficiency and productivity in our operations. We trust Ryder to help us keep our trucks in top condition, so we can focus on what we do best – serving our customers."

Director of Transportation,
Sheetz



On-Site Maintenance Solutions Drive Flexibility and Efficiency for Your Business

With Ryder On-Site Maintenance, you'll also have access to vital cost and vehicle information that gives you the ability to respond rapidly to solve challenges. You also have access to our RyderGyde[™] digital platform which gives you complete visibility of your fleet.

Our suite of technology tools includes:

- Fleet portal cost reporting
- Approval of estimates
- Real time visibility of fleet status and communications with maintenance shops
- Electronic exchange of driver inspection reports

Your Shop – Delivered by an Industry Leader

Our top-rated maintenance services in your on-site shop include much more than repair. We provide you with:

- Annual DOT/MTO inspections (emissions and safety inspections where required by law)
- State/provincial compliance inspections
- EPA/OSHA regulatory compliance
- Preventive maintenance inspections
- · All labor, parts, fluid, and tires
- Maintenance service coordination
- · Complete maintenance records
- Storage tank compliance and service management
- Substitute vehicles
- 24/7 emergency road service
- Fueling services

Ryder's team of expert technicians has consistently provided us with top-notch maintenance and repair services, ensuring that our fleet is always running at optimal performance levels. Their on-site solution means that we can minimize downtime and keep our trucks on the road, delivering products to our customers on time and without interruption." ??

WILLOW RUN FOODS

Len Basso,
Vice President of
Operations, Willow Run Foods

Your Regulation Compliance Process - Streamlined

It's a challenge to keep up with all of the government regulations that your fleet must now fully comply with to stay on the road. New rules are constantly being issued by the Department of Transportation (DOT), the Environmental Protection Agency (EPA), the Occupational Safety and Health Administration (OSHA), and other government agencies that monitor your fleet's safety and emissions programs.

We deal with these issues all the time – and have been trusted to take care of them for years for our many customers. Ryder's maintenance professionals will help ensure your fleet's compliance and beyond to keep you and your business moving forward.

Discover how Ryder On-site Maintenance can make you $Ever\ better^{TM}$ at ryder.com.

